



Birthday Blast Guidelines

When can I arrive? When can I get in the room?

*With your party package, you and your guests are invited to spend the entire day (during normal business hours) at the Museum. Guests can arrive early for the party and stay until close. You may set-up the party room 30 minutes prior to your scheduled party. Late arrivals will not be allowed additional time in the party room. Parties must end at their scheduled time -- **NO EXCEPTIONS**. The Museum closes at 4:30 p.m. If you are scheduled for the 3:00 p.m. party, you and your guests are invited to arrive early to play, however the Museum will be closed at the end of your party.*

Is there a place I can unload my ice chest, food, etc?

Yes. You may park in our 10 minute loading zone located in front of the Museum on Julia Street. A staff member will be available to assist you upon arrival. Keep in mind that the meter maids ticket on Saturday so be sure to move your car within the 10 minutes.

If I come early, is there a place to store my party supplies?

No. We do not provide storage for parties that are early.

Where can I/my guests park?

*Parking is available in nearby lots at an approximate cost of \$5. The closest parking lots are the Residence Inn and Central lots with entrances on St. Joseph Street. Street parking is also available at parking meters but don't forget your change. \$0.30 will buy 12 minutes at the meter. City parking attendants are very diligent so please plan accordingly. On Sundays, parking on the street at meters is **FREE**.*

Can I buy an extra half hour in the party room?

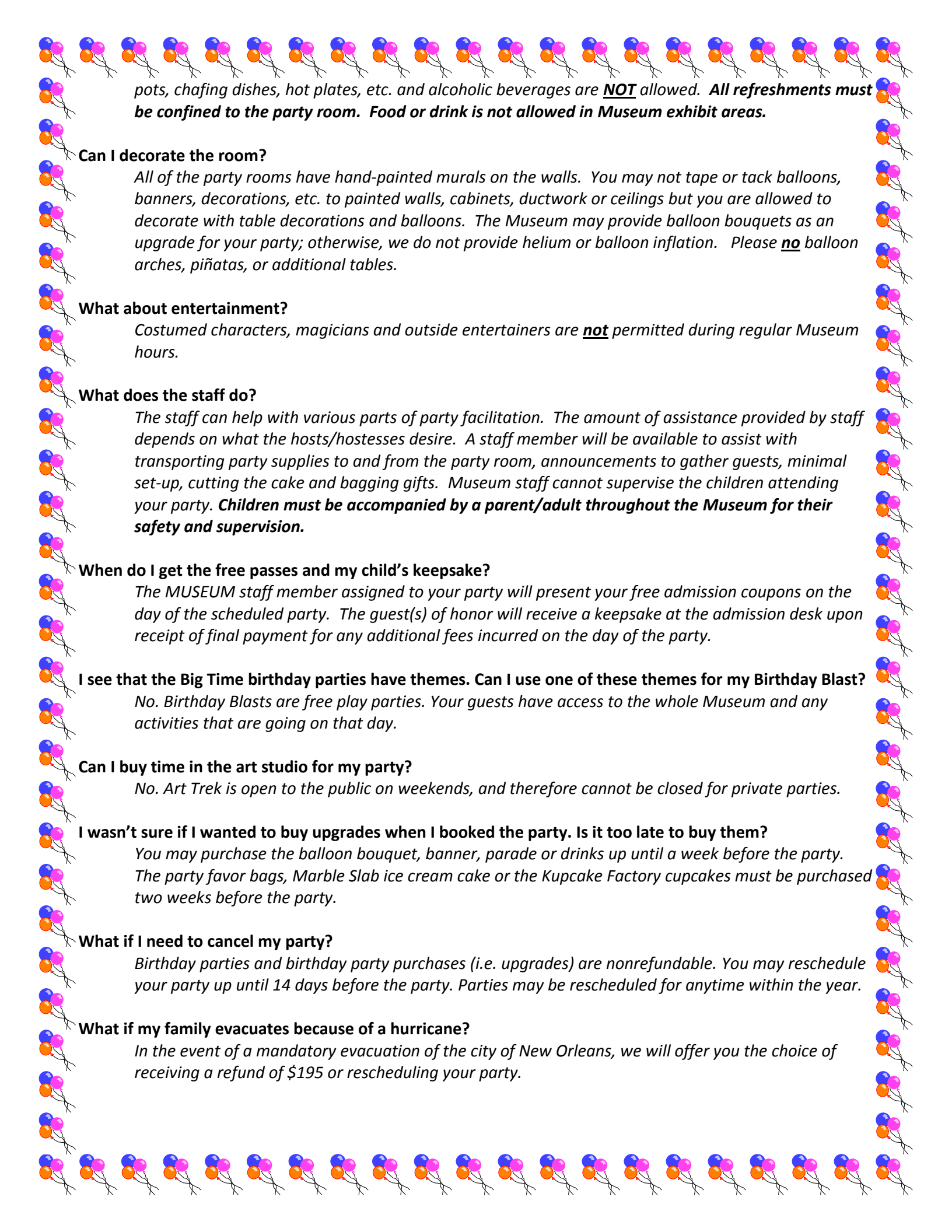
No, not during our fall and spring hours, but you may purchase another room at the same time or you may purchase a timeslot before or after your party if the room is available. During the summer, the Museum closes at 5:00 p.m. so parties at the 3:00 p.m. slot may extend their room time by purchasing the 4:30 – 5:00 half hour.

What if I am only having 15 children but more adults? What if a guest is already a member?

Party rooms can comfortably accommodate 20 children. Child and adult admissions are not interchangeable. Your guests will be asked to sign-in as they enter the Museum to help you keep track of the number of guests attending your party. Guests 1-16 years of age will be considered children; guests age 17+ will be considered adults. Admission for your party guests' siblings should be paid by their parent at the admission desk, otherwise they will be asked to sign-in and will be considered a party guest. Guests who are already members will also be required to sign in but will not count toward your total of 20 children and 25 adults.

What about food and drink? What can I bring in?

*Guests are invited to play and experience the Museum and therefore spend limited time in the party room. We suggest that you keep refreshments simple. Party hosts/hostesses are responsible for all refreshments. Cake, ice cream, soft drinks/juice boxes, chips/dips and up to **three** party trays are acceptable in the party rooms. **We cannot offer you cold storage**, so please bring an ice chest if you have things that need to be kept cold. Pizza is also allowed, however we suggest that you pick up your pizza order and **do not rely on timely delivery**. For the safety of guests and Museum visitors, crock*



*pots, chafing dishes, hot plates, etc. and alcoholic beverages are **NOT** allowed. All refreshments must be confined to the party room. Food or drink is not allowed in Museum exhibit areas.*

Can I decorate the room?

*All of the party rooms have hand-painted murals on the walls. You may not tape or tack balloons, banners, decorations, etc. to painted walls, cabinets, ductwork or ceilings but you are allowed to decorate with table decorations and balloons. The Museum may provide balloon bouquets as an upgrade for your party; otherwise, we do not provide helium or balloon inflation. Please **no** balloon arches, piñatas, or additional tables.*

What about entertainment?

*Costumed characters, magicians and outside entertainers are **not** permitted during regular Museum hours.*

What does the staff do?

*The staff can help with various parts of party facilitation. The amount of assistance provided by staff depends on what the hosts/hostesses desire. A staff member will be available to assist with transporting party supplies to and from the party room, announcements to gather guests, minimal set-up, cutting the cake and bagging gifts. Museum staff cannot supervise the children attending your party. **Children must be accompanied by a parent/adult throughout the Museum for their safety and supervision.***

When do I get the free passes and my child's keepsake?

The MUSEUM staff member assigned to your party will present your free admission coupons on the day of the scheduled party. The guest(s) of honor will receive a keepsake at the admission desk upon receipt of final payment for any additional fees incurred on the day of the party.

I see that the Big Time birthday parties have themes. Can I use one of these themes for my Birthday Blast?

No. Birthday Blasts are free play parties. Your guests have access to the whole Museum and any activities that are going on that day.

Can I buy time in the art studio for my party?

No. Art Trek is open to the public on weekends, and therefore cannot be closed for private parties.

I wasn't sure if I wanted to buy upgrades when I booked the party. Is it too late to buy them?

You may purchase the balloon bouquet, banner, parade or drinks up until a week before the party. The party favor bags, Marble Slab ice cream cake or the Kupcake Factory cupcakes must be purchased two weeks before the party.

What if I need to cancel my party?

Birthday parties and birthday party purchases (i.e. upgrades) are nonrefundable. You may reschedule your party up until 14 days before the party. Parties may be rescheduled for anytime within the year.

What if my family evacuates because of a hurricane?

In the event of a mandatory evacuation of the city of New Orleans, we will offer you the choice of receiving a refund of \$195 or rescheduling your party.