



Big Time Birthday Guidelines

When can I arrive? When can I get in the room?

You may set up the party room 15 minutes prior to your scheduled party. Late arrivals will not be allowed additional time in the party room. Parties must end at their scheduled time -- NO EXCEPTIONS.

Do I have access to both floors of the Museum?

The Big Time Birthday is only on one floor of the Museum. If you are having a Celebrate the Scribble party or an Arty Party, you will be on the 2nd floor of the Museum. If you are having a FETCH! Fun Science party, it will be on the 1st floor of the Museum.

Is there a place I can unload any extra party supplies like an ice chest, food, etc?

Yes. You may park in our 10 minute loading zone located in front of the Museum on Julia Street. A staff member will be available to assist you upon arrival. Keep in mind that the meter maids ticket on Saturday so be sure to move your car within the 10 minutes.

If I come early, is there a place to store my party supplies?

No. We do not provide storage for parties that are early.

Where can I/my guests park?

Parking is available in nearby lots at an approximate cost of \$5. The closest parking lots are the Residence Inn and Central lots with entrances on St. Joseph Street. Street parking is also available at parking meters but don't forget your change. \$0.30 will buy 12 minutes at the meter. City parking attendants are very diligent so please plan accordingly. On Sundays, parking on the street at meters is FREE.

Can I buy an extra half hour in the party room?

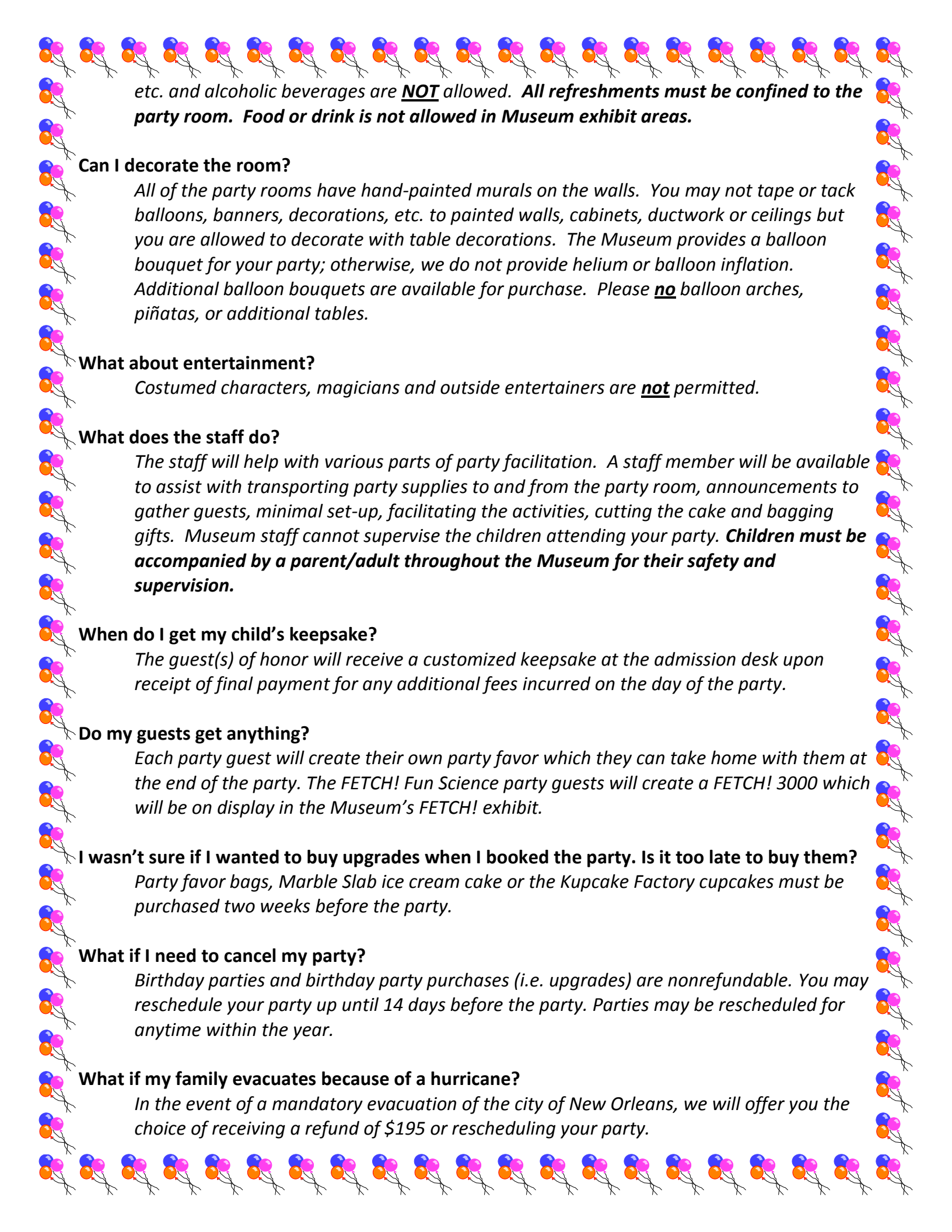
No.

What if I am only having 15 children but more adults?

Child and adult admissions are not interchangeable. Your guests will be asked to sign-in as they enter the Museum to help you keep track of the number of guests attending your party. Guests 1-16 years of age will be considered children; guests age 17+ will be considered adults.

What about food and drink? What can I bring in?

*We provide a drink, piece of pizza, cake and ice cream for each guest. You may bring in additional refreshments but we suggest that you keep it simple. **We cannot offer you cold storage**, so please bring an ice chest if you have things that need to be kept cold. You may also buy additional pizza through the Museum, but there is an additional fee per pizza. For the safety of guests and Museum visitors, crock pots, chafing dishes, hot plates,*



etc. and alcoholic beverages are **NOT** allowed. **All refreshments must be confined to the party room. Food or drink is not allowed in Museum exhibit areas.**

Can I decorate the room?

*All of the party rooms have hand-painted murals on the walls. You may not tape or tack balloons, banners, decorations, etc. to painted walls, cabinets, ductwork or ceilings but you are allowed to decorate with table decorations. The Museum provides a balloon bouquet for your party; otherwise, we do not provide helium or balloon inflation. Additional balloon bouquets are available for purchase. Please **no** balloon arches, piñatas, or additional tables.*

What about entertainment?

*Costumed characters, magicians and outside entertainers are **not** permitted.*

What does the staff do?

*The staff will help with various parts of party facilitation. A staff member will be available to assist with transporting party supplies to and from the party room, announcements to gather guests, minimal set-up, facilitating the activities, cutting the cake and bagging gifts. Museum staff cannot supervise the children attending your party. **Children must be accompanied by a parent/adult throughout the Museum for their safety and supervision.***

When do I get my child's keepsake?

The guest(s) of honor will receive a customized keepsake at the admission desk upon receipt of final payment for any additional fees incurred on the day of the party.

Do my guests get anything?

Each party guest will create their own party favor which they can take home with them at the end of the party. The FETCH! Fun Science party guests will create a FETCH! 3000 which will be on display in the Museum's FETCH! exhibit.

I wasn't sure if I wanted to buy upgrades when I booked the party. Is it too late to buy them?

Party favor bags, Marble Slab ice cream cake or the Kupcake Factory cupcakes must be purchased two weeks before the party.

What if I need to cancel my party?

Birthday parties and birthday party purchases (i.e. upgrades) are nonrefundable. You may reschedule your party up until 14 days before the party. Parties may be rescheduled for anytime within the year.

What if my family evacuates because of a hurricane?

In the event of a mandatory evacuation of the city of New Orleans, we will offer you the choice of receiving a refund of \$195 or rescheduling your party.